

***Lean Staffing
Solutions*** 

Near Shore
Services Provider

***Logistics &
Transportation***

Empowering you to grow without limits



Near Shore Services Provider for *Logistics & Transportation*

Near shoring is a form of outsourcing in which companies move their employees or business functions to a less expensive region close to their home base.

While traditional outsourcing firms domicile in the cheapest locations possible, such as India and the Philippines,

NSSP's take advantage of:

- ✈ Time zone
- 💬 Language
- 🌍 Cultural similarities in regions closer to their clients.

Although Near Shore Services Providers are slightly more expensive than traditional outsourcing partners, they offer a similar quality of employee to what a US based employer would expect; rather than a cheaper substitute in which the employer must weigh a reduction in productivity with the cost savings.



Lean Staffing Solutions

understands the nuances of the shipping and logistics industries and offers Back Office BPO solutions and services that enable clients to optimize costs and improve profitability.

WE SERVE CLIENTS IN ROAD

- Trucking
- Shipper (Manufacturer)
- Third-Party logistics (3PL) firms in the US.

Our approach is flexible, we can work with your technology or present you with capital efficient solutions that include our best in class technology and best practice processing model.

We offer cost optimization and scalability programs to shippers, carriers and LSPs (Logistics Service Providers).

THESE ARE OUR SERVICES:

- ✓ Track and trace
- ✓ Invoicing – Billing
- ✓ Dispatch
- ✓ Customer Care
- ✓ Documentation
- ✓ Collections
- ✓ Safety



Qualified Staff We Offer

Data Entry

Maintains database by entering new and updated customer and account information.

Tracking Assistant

Mainly responsible in tracking shipments, updating clients, formulate quotes and will report directly to the Logistics Manager.

POD Retrieval

Provide not only proof of delivery but also other services like data integrity, multi-point delivery, and single point of contact for data exchange.

Safety- Claims Assistant

Assisting the Safety Department in enforcing all the safety policies and programs, training, investigations, and emergency response.

Documentation and Accounting Analyst

Independently perform the full range of accounting duties. Successful performance requires thorough knowledge of general, commercial, fund and governmental accounting procedures and skill to exercise sound independent judgement within established guidelines.

Assistant Dispatcher

Provides order tracking and other administrative duties. Develops and communicates movements based on customer needs and schedules to facilitate optimal customer service.

Customer Care Assistant

Is the primary point of contact between your business and its customers. If customers want to place an order, find information, get advice or handle claims, they will invariably talk to a customer service assistant.

Why COLOMBIA?



Currently ranked # 1 by World Bank for the Ease of Doing Business in Latin America.



Highly Educated Work Force:

The vast majority of our employees receive their degrees in logistics and administration, economics, international business, and business administration.

Employee Education Profile:

- 77% have a bachelor's degree
- 98% have some form of tertiary education
- 6% with a graduate degree



One of the most efficient labor markets in Latin America according to Global Competitiveness Report 2014/15 World Economic Forum report.



Bilingual Professionals

Back Office professionals are relatively well paid in Colombia and therefore some of the brightest and best-educated graduates are attracted to this work.



FACILITIES

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***Come Join Us,
Let's Grow Together!***

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